

## **COVID-19 Surgical and Procedure Guide for Patients**

We are pleased to care for you again at Skyline Endoscopy Center. Thank you for your patience as we took precautions during the COVID-19 crisis. We decided to postpone elective procedures to minimize the risk of COVID-19 exposure to our patients, families, staff, and healthcare providers.

Our priority is patient safety and wellbeing. Therefore, as we all get back to normal operations, we want to share important updates and changes as it relates to your upcoming procedure to keep everyone safe.

### **Steps to Ensure the Safety of our Patients and their Families**

- Screening (may include testing for COVID-19) of our procedural patients
- Screening our staff, medical staff, and vendors daily per the CDC guidelines
- Providing masks for all staff, patients, and their one responsible adult to wear in the center
- Proper cleaning and disinfecting will occur in all areas of the center following guidelines from the Environmental Protection Agency and the Centers for Disease Control
- Encouraging social distancing by limiting visitors, number of patients, and vendors
- Practicing universal masking and use of proper PPE to reduce the spread of COVID-19

### **Screening expectations**

To take the precautions necessary to protect every patient, we will be adding questions related to possible COVID-19 symptoms to your pre-screening/scheduling questionnaire. Please answer them honestly. We will ask you the same screening questions upon arrival at the facility and take your temperature.

Should you have any positive symptoms related to COVID-19, we will come downstairs at the building entry to speak with you notify your physician immediately, cancel or reschedule your procedure, and ask you to contact your primary care provider for additional testing and care.

At this time visitors/drivers are not allowed into the facility, except for special circumstances.

### **Frequently Asked Questions**

#### **1. Why is everyone wearing masks?**

Safety is our top priority. Skyline Endoscopy Center follows guidelines on masks from the Centers for Disease Control (CDC) and local health agencies. The CDC has suggested the use of masks to help limit the spread of COVID-19.

Our staff will use different types of masks and other protective equipment like gowns, gloves, shields, and goggles in different areas depending on the unique needs of the patients we are caring for.

#### **2. Will I (or my family member) need to wear a mask?**

The CDC recommends masks in any public setting where social distancing is hard to maintain. Patients and their responsible adult accompanying them for their procedure will be given a mask if they do not have them to wear while in our facility for their safety.

### **3. Can my family members come with me?**

For the safety of our patients and staff, we are limiting the number of visitors that can enter our facility. However, any patient having a procedure will need one responsible adult to drive them to and from the facility, help care for them, and/or assist with forms and other information as needed. We will ask your responsible adult to only drop you off and pick you up to reduce unnecessary contact with others. Due to the short duration of your procedure, we recommend your driver wait in the car and provide a number for us to call at the conclusion of your procedure.

### **4. Why are you screening and/or testing me for COVID-19 even if I don't have symptoms?**

It is possible that an individual can have COVID-19 even if they do not have any symptoms. Testing and/or screening before procedures to rule out COVID-19 allows us to be sure we are not exposing our staff, patients, or their families to the virus or creating greater risk to the patient during a procedure.

#### Screening

- Patients will be screened for COVID-19 symptoms (including fever, cough, shortness of breath, and loss of smell or taste) when they arrive for their procedure.

### **5. What are you doing to clean rooms and equipment?**

Our staff uses cleaning procedures for rooms and equipment that follow directions from the Environmental Protection Agency, the Centers for Disease Control, ASGE (American Society of Gastrointestinal Endoscopy, the endoscope manufacturer, and others.

### **Other questions or concerns?**

Please contact your physician's office or Skyline Endoscopy Center. Our staff can help answer any questions or concerns you may have.

Skyline Endoscopy Center, Phone Number: **(970) 663-2159**.